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CESSA Housing Association

To: All Veteran Residents, CESSA HA

Reference: CEO/25

Date: 12 May 2025

### OFFICE FOR VETERANS' AFFAIRS ANNOUNCES 'VALOUR' - UK VETERANS' SUPPORT NETWORK

I hope that this letter finds you well. I wanted to drop you a short line to share important news about a new UK-wide support system called VALOUR, designed to provide comprehensive assistance to veterans like yourself.

The VALOUR Assistance Program was formally announced by the Office for Veterans' Affairs on 5 May 25 and I was keen to ensure that you were notified by CESSA HA, as soon as the full details had been received.

Having now digested the detail provided, I can see that the key features of the VALOUR Scheme are:

- Support Centres: VALOUR will establish a network of support centres across the UK, ensuring easier access to essential services,
- Regional Field Officers: These officers will help connect you with local services in housing, employment, health, and welfare,
- Data-Driven Support: The scheme uses data to ensure services are tailored to your needs,
- Veteran Involvement: Veterans will be involved in designing the services to ensure they meet real-world needs.

Support Areas Available:

- Housing Support: Assistance with finding and maintaining housing,
- Employment Services: Help with job searching, career advice, and skills development,
- Health and Wellbeing: Access to physical and mental health services,
- Welfare and Benefits: Support with navigating welfare systems and obtaining benefits.

**Church of England Soldiers', Sailors' & Airmen's Housing Association Ltd (CESSA HA)**  
CESSA HA Ltd a Charitable Registered Society  
under the Co-operative and Community  
Benefit Societies Act 2014 (21222R)



For more detailed information, please visit the official government website at [gov.uk/veterans-VALOUR](https://www.gov.uk/veterans-VALOUR).

In Summary, VALOUR would seem to be a significant step in ensuring that our veteran community is given greater support. At CESSA HA, I would remind you that we are here to help you access these resources if needed and if you have any questions, then please do engage initially, with your Scheme Manager.

Yours,

A handwritten signature in green ink, appearing to read 'JP Petty', with a long horizontal flourish extending to the right.

JP Petty  
Chief Executive Officer

Copy to:

DoH  
TSM  
HSM  
All Scheme Managers